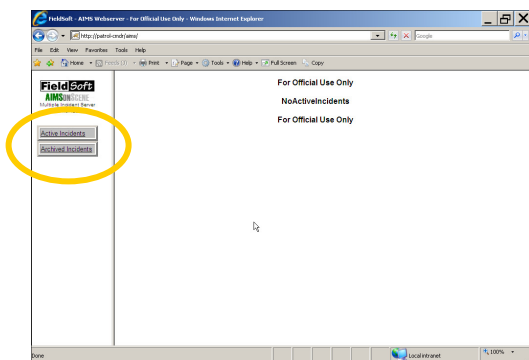# FieldSoft
Customer Newsletter

Did You Know That

Almost anyone with a Microsoft Internet Explorer browser can view both current and archived incident data being managed by AIMSonSceneMU (multi-user) software. All a browser user needs to do to see the data is enter the correct URL address followed by /aims/.

Let's assume for example, that AIMSonSceneMU server software is running on a server computer which has a computer name of "Patrol-Cmdr". Under such circumstances a user would type http://patrol-cmdr/aims/ into the address bar of their browser and press enter. The following screen would appear shortly, assuming that access to the web server is not otherwise restricted. The user could then select to view data by clicking on either the "Active Incidents" button or the "Archived Incidents" button (both buttons are circled below.

The Browser view in fact is used to retrieve archived incident data, which includes. Report Logs, Messages between workgroup members, and ICS 214s for each resource managed through the software.

Of course you may now be wondering how an agency can keep prying eyes from viewing active or archived data. Access to the data can be restricted to authorized parties via the Apache Tomcat web server software application that is shipped with AIMSonSceneMU. In brief, the system administrator can set up the server so that only those with authorized user names and passwords can access server data. Moreover, secure socket layer (SSL) communications between AIMSonScene clients and AIMSonScene server software is possible. Here again security is controlled via the Apache Tomcat web server application. SSL can in fact be "turned on" if and when SSL data exchange is desired or required..

Additional user access and SSL information can be found in the Apache Tomcat documentation found on the server software installation CD-ROM.

Please White List Emails With A "@fieldsoft.com" Address If Your SSSE Subscription Is Current

One customer with a current software support and software enhancement (SSSE) subscription has reported that he and the other designated contact within their fire department have not received any software update alerts via email. As far as we can determine the last alert was successfully delivered about six months ago.

FieldSoft is currently working with the customer to resolve the problem. One request we put to the customer is that he white list us in the email program on his desktop computer. We also asked that his IT support group white list us in the hardware based firewall/spam blocker that his organization uses.

FieldSoft is now putting the same request out to other customers with current SSSE subscriptions in place. Specifically, please white list emails with "@fieldsoft.com" if you want to receive release update notifications.

Finally, please send an email to information@fieldsoft.com or contact Mark Bouchard if you have a current SSSE subscription and your agency does not receive an email announcement by November 5, 2007 regarding the October software release.

AIMSonScene Software Exhibits

FieldSoft has exhibited software at both Fire Rescue International in Atlanta and the annual International Association of Chiefs Of Police conference in New Orleans since the last newsletter.

I developed an awesome set of foot blisters in both Atlanta and New Orleans. Exhibit booth foot traffic was reasonable at both venues. Both exhibit events allowed me to meet new prospects as well as talk face to face with some long time customers.

FieldSoft will next be showing software in San Antonio, Texas November 12th through November 14th during the annual ZOLL Data Systems RescueNet FireRMS Users Conference. The Conference will be the first opportunity for ZOLL FireRMS users to see new interface features between FireRMS and AIMSonScene.

FieldSoft will also be showing software in Redmond, WA., later this year. The software exhibit will occur during the Homeland Security and Public Safety Symposium to be held December 4th through December 6th. The symposium is sponsored by Microsoft and the International Association of Fire Chiefs. You should point your web browser to http://www.homelandsecuritysymposium.com/ for additional information if interested.
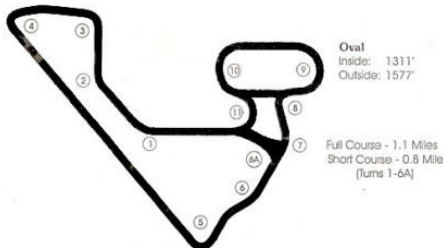
Mark Bouchard's Latest High Performance Driving Exploits

So far I've shared with you that I can slide through a chicane on my backside faster than I can ride through it on a sport motorcycle. I've also reported on my motorcycle and automobile off track excursion history as well.

I have not returned to the motorcycle track since January, 2007. That has pleased the FieldSoft VP to no end. She has even stopped asking if the company "key man" insurance premium is paid.

In any event, I may take up two wheel track days again, once Buell Motorcycles releases the new 1125R sport bike. I'll know for sure once I hop on one and find out if I can get my feet on and off the "relaxed foot peg location" without tearing a ligament in each thigh.

My four wheel track days over the summer have been rather benign. I've kept all four wheels on the tarmac, with but one exception. The exception occurred last weekend at Firebird International Raceway's West Track. The exception involved two of four tires sliding into in the dirt. There with no subsequent loss of vehicle or bladder control as I maneuvered fully back on to the track.

Firebird International: West Track

My unmodified Lancer Evolution IX seems to handle nicely on road racing circuits. It's time however for a new challenge to offset the on rush of old age. Thus, I hope to take part in an upcoming Autocross (AKA – Autocross II) event sponsored by a local car club.

I'll report Autocross results in the next newsletter, if I don't embarrass myself on the course.

Upcoming AIMSonScene Software Enhancements

Do you have a current software support and software enhancement (SSSE) subscription? If so, all you need to do to get the latest available update is 1.) point your web browser to the download URL printed on the AIMSonScene software CD-ROM case shipped to you, 2.) enter the user name and password also found on the case, and 3.) respond to prompts that appear.

The latest versions of AIMSonScene software, the FieldSoft API SDK, the FieldSoft Interface Application (FSIA) To CAD, and the FieldSoft interface To Grace TPASS are currently available via Internet download.

The next set of enhancements is scheduled for release on or about October 31, 2007. Most of the many enhancements and fixes in the next release are not visible to end users. One unseen example is software code refactoring that took place in the peer-to-peer module. The end result is that resource transfer now takes place more efficiently.

One of the visible improvements on the other hand involves the AIMSonScene User Application feature. Specifically, new code ensures that web browser pages snap into the GUI as the program design calls for.

The release after next is scheduled for January 31, 2008.

Information That The Company Lawyer Makes Us Include Within The Newsletter

Mark Bouchard is responsible for newsletter content. He can be contacted via PO Box 1378, Chandler, Arizona, 85244-1378 or by telephone at (480)899-2128.

AIMSonScene product pricing, features and availability are subject to change without notice.

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